

# HEMINGFORD CO-OPERATIVE TELEPHONE CO.



P.O. BOX 246 - 523 NIOBRARA AVENUE  
HEMINGFORD, NEBRASKA 69348  
(308) 487-3311

January 6, 2010

To: All Hemingford Cooperative Telephone Company Residential Local Service Customers

In accordance with Nebraska statutes and the Rules of the Nebraska Public Service Commission, Hemingford Cooperative Telephone Company is providing you with this letter to provide notice of its intention to increase basic local exchange rates for residential customers effective with your May 2010 bill. These increases will be effective for all of Hemingford Cooperative Telephone Company's residential customers. The proposed basic local exchange service rate increases are as follows:

Residential Line	Current Monthly Rate	Proposed Monthly Rate
	\$17.50	\$19.90

The rate change is necessary because access revenues from long distance companies for use of Hemingford Cooperative Telephone Company's local telephone service facilities have continued to decrease while we have seen increases in our costs of doing business in many areas. Hemingford Cooperative Telephone Company has worked hard to control our costs and keep our rates as low as possible. Our last rate increase was approved by the Nebraska Public Service Commission in 1999 and was implemented in three phases that were completed in 2001, resulting in the current monthly rate of \$17.50.

If you have questions or concerns regarding this rate change, please feel free to join us at the following public meeting:

February 4, 2010 at 5:00 p.m.      Hemingford Cooperative Telephone Company Conference Room  
523 Niobrara Street  
Hemingford, Nebraska 69348

If you are opposed to implementation of the new rates, you have the right, as an affected customer, to petition the Commission for a review of these proposed rate increases. In accordance with applicable statutes and Commission Rules, Commission review will occur if at least five percent (5%) of our residential customers present proper complaints to the Commission. Since 602 Hemingford Cooperative Telephone Company customers will be affected by this increase, at least 31 customers must sign and file complaints with the Commission for Commission review to occur. Each complaint is required to include the name of the residential customer, the signature of the residential customer, and the telephone number (to aid in verifying the customer's identity). In addition, as required by Nebraska law, any petition must be submitted to the Commission not later than April 9, 2010. For more information or to obtain a complaint form, contact the Nebraska Public Service Commission at 402-471-3101 or 1-800-526-0017, or visit the Commission's website at [www.psc.nebraska.gov](http://www.psc.nebraska.gov).

Please feel free to contact Hemingford Cooperative Telephone Company with any questions regarding this matter at 308-487-3311. We appreciate your patronage and look forward to continuing to provide you with the highest level of service at the lowest possible rates.

Sincerely,

Tonya Mayer, Co-General Manager  
Hemingford Cooperative Telephone Company