

CenturyLink – Qwest  
Commission staff's list of Issues  
Docket No. C-4280

- Quality of Service (QOS) including Valentine Exchange;
- Responsiveness to Service Quality problems when they occur—staffing technicians in rural areas;
- Operation Support Systems (OSS) including system integration. Will this transaction lead to three-way integration of all support systems? Embarq (now CenturyLink) / Qwest / CenturyLink;
- Numbering including number porting and conservation;
- Broadband deployment plans:
  - Generally with respect to broadband deployment in Nebraska,
  - More specifically whether the business model CenturyLink follows provide the revenue necessary to support an aggressive broadband deployment program especially in rural exchanges;
- Responding to commission complaints;
- Impact on competition-interconnection terms and conditions, and offering of UNEs;
- QPAP including wholesale service quality measures or PIDS;
- Integration of billing systems;
- Current number of Nebraska employees;
- Affiliated in-region CLEC competition (see Docket C-1839);
- Notification and tariffing:
  - How customers will be affected, any name changes, or changes in terms and conditions
  - How customers will be notified of any changes in name, or changes in Lifeline/Link-Up programs; and
- Redundancy in 911 systems:
  - How will the merger strengthen network quality were public safety is concerned?

