

Next Generation 9-1-1

Background:

- Consumer communications trends and expectations
- 21st Century IP broadband systems

Public safety broadband

- Wireless
- Wireline

Characteristics of existing wire-line and wireless E-911

- Voice centric
- Location
- Limited functionality

Next Generation 9-1-1 systems: An overview of how this system works

- NG9-1-1
- PSAP impacts
- Wireless 9-1-1 service impacts

Roadblocks to implementing Next Generation 9-1-1

- Standards
- Policies
- Funding

Benefits of Next Generation 9-1-1

- Information in times of emergencies
- Economic/financial efficiencies
- Meeting consumer expectations

Questions???

Brian Fontes, PH.D
CEO
National Emergency Number Association

bfontes@nena.org
703-812-4600

Roger Hixson
Technical Director
rhixson@nena.org
614-442-9110