

NEBRASKA PUBLIC SERVICE COMMISSION

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NATURAL GAS FORMAL COMPLAINT INFORMATION

TO INTERESTED PARTIES:

Filing an **informal complaint** with the Commission before initiating a formal complaint is **strongly encouraged**. The Nebraska Public Service Commission's Rules of Commission Procedure, which provide information related to filing a "formal complaint" (see paragraph 005.05, page 4), can be accessed from our web site www.psc.nebraska.gov by the following steps:

1. Click on Commission Information
2. Click on Rules and Regulations
3. Click on Commission Procedure
4. Browse for Chapter 1, Paragraph 005.05

A paper copy of the rules may be requested by contacting the Commission. A formal complaint form is also available and may be handwritten or typed to identify your concern(s). If an additional page or pages are needed to fully explain your position, you may add them behind the second page of the complaint form.

Formal complaints require a \$25.00 filing fee from consumers or a \$250.00 filing fee from natural gas utilities, to be included with the return of the complaint form. The filing fee should be made payable to Nebraska Public Service Commission.

We trust this material will provide helpful in assisting in completion of the complaint form.

Please call if you have questions.