

September 2, 2009

FOR IMMEDIATE RELEASE

COMMISSIONER VAP TO HOLD TOWN HALL MEETING ON TELEPHONE SERVICE QUALITY

LINCOLN – Commissioner Jerry Vap of the Nebraska Public Service Commission is hosting a town hall meeting on September 23, 2009, to provide a forum for the public to comment on the quality of the telephone service in the Valentine area. Vap, of McCook, represents the Fifth District on the Commission, which includes the Valentine area.

In 2006, Vap chaired a proceeding by the Commission against Qwest Corporation regarding poor telephone service quality, especially in the rural areas of the Valentine exchange. The Commission entered an order requiring Qwest to take remedial actions to improve its service, including extensive cable testing and replacement. The Commission continues to monitor Qwest's actions and quality of service in the exchange.

The town hall meeting will be **Wednesday, September 23, 2009, at 3:00 p.m. CT in the Valentine City Library, 324 N. Main Street, Valentine.**

Additionally, Senator Deb Fischer plans on attending the meeting. Qwest representatives will also attend.

“Before we know whether the efforts undertaken by Qwest have been successful, we need to hear from the customers in Valentine. I urge you to come and tell us what is on your mind regarding your telephone service,” Vap said.

###