

INSIGHTS

Connecting to the future of public safety

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A Publication of the Nebraska Public Service Commission NG9-1-1 Department

9-1-1 SERVICE SYSTEM ACT PROGRESS REPORT

The Nebraska Public Service Commission (PSC) in February submitted its Progress Report on the 9-1-1 Service System Act (LB938) to the Appropriations and Transportation and Telecommunications Committees of the Nebraska Legislature

Submission of the report marks the first big step as the PSC Next Generation 9-1-1 (NG9-1-1) Department works to develop a plan to transition the state from an existing Enhanced 9-1-1 (E9-1-1) system to a NG9-1-1 System.

The PSC has retained Mission Critical Partners Inc. (MCP) to support development of the NG9-1-1 Master Plan and has established a stakeholder group comprised of representatives from public safety agencies, Public Safety Answering Points (PSAPs), State, Municipal, and County officials and organizations, wireline, wireless and Voice Over Internet Protocol (VoIP) service providers.

Interested in learning more? Read the [9-1-1 Service System Act Progress Report](#)

“While our current 9-1-1 system has served us well, time has come to develop and implement a comprehensive, coordinated, sustainable NG9-1-1 system,” State 9-1-1 Director Dave Sankey



State 9-1-1 Director Dave Sankey & MCP's David Jones brief the Legislature's Transportation & Telecommunications Committee



MEET YOUR NEW STATE 9-1-1 DIRECTOR

You might say he was born for public service. The Nebraska Public Service Commissions' newly appointed State 9-1-1 Director Dave Sankey may be a familiar face and name to many.

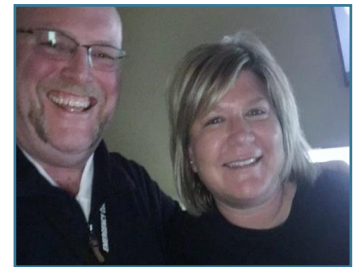
Sankey, 53, spent 27-years with the Nebraska State Patrol. After rising through the ranks, Sankey was appointed Colonel in 2011 a position he held for nearly four-years before retiring in December 2014.

"I'm excited about the opportunity to work with the 9-1-1 community in my new capacity," Sankey said. "I look forward to helping implement NG9-1-1 throughout our state."

2017 PSAP INFORMATION TOUR

Looking for information on NG9-1-1? Want to find out more about the 9-1-1 Service System Act and the PSC's role in coordinating NG9-1-1 in Nebraska? Then you'll want to sign up for the 2017 PSAP Information Tour.

State 9-1-1 Field Coordinator Troy Cordle is traveling Nebraska answering questions and providing information to PSAPs, law enforcement, county and city officials about NG9-1-1 and the PSC's role in development of an NG9-1-1 Master Plan.



PSC 91 Field Coordinator Troy Cordle & Dakota County Senior Dispatcher Tracy Ellinger

Since beginning his tour in mid-February, Cordle has visited 19 Counties. If he hasn't already scheduled a time to stop by and visit with your County, give him a shout. You can reach him @ troy.cordle@nebraska.gov



Cuming County



Colfax County



Thurston County



Dakota County



Dixon County



Columbus Police Dept.

PSC TO HOLD WORKSHOP ON GEOGRAPHICAL INFORMATION SYSTEM (GIS)

A Geographic Information System (GIS), is an organized collection of computer hardware, software, geographic data and highly trained personnel assembled to efficiently capture, store, update, manipulate, analyze and display spatially enabled tabular data in interactive maps providing a visual representation of the world around us.

Simply put, accurate and timely GIS data is essential for an effective 9-1-1 system. For Next Generation 9-1-1 (NG9-1-1) GIS data is a critical component. GIS data will be the vehicle by which calls are routed and callers are located, making it vitally important the data be standardized, accurate, updated and maintained.

In an effort to better define technical standards, policies, system requirements, and funding priorities the PSC will hold a workshop on all things GIS. Comment and participation from all interested parties is welcome. The GIS Workshop will be held beginning at 10:00 a.m., Monday, May 1, in the Commission Hearing Room. A telephone bridge will also be available during the workshop for those wishing to participate via telephone.

“This is an opportunity to ask questions and gather detailed information about GIS and its relation to 9-1-1 in Nebraska,” said Dave Sankey, State 9-1-1 Director. “We encourage everyone to participate and look forward to your input.”

Workshop on GIS

10:00 a.m.

Monday, May 1, 2017

PSC Hearing Room

300 the Atrium

1200 N Street, Lincoln, NE

Telephone bridge: 1-888-820-1398

Attendee code: 5582059#

HELPING TO KEEP YOU INFORMED BY SHARING INFORMATION

From outages to pranks targeting 9-1-1 systems the PSC is working to share information with PSAPs across Nebraska.

You may have recently received an email from the PSC linking you to information on [a prank using Siri](#) to tie up lines in 9-1-1 centers across the country. The prank was spread through social media. PSAPs were also notified by the PSC recently of a 9-1-1 outage and subsequent investigation by the FCC.

We plan to continue to share information as a way of raising awareness. So we hope you'll watch for the emails.



WIRELESS 9-1-1 ADVISORY BOARD HOLDS FIRST MEETING OF THE NEW YEAR

The New Year started with a big welcome for four new Wireless 9-1-1 Advisory Board members. The new members appointed by Governor Pete Ricketts include Stuart DeLaCastro, Sarpy County, Shelly Holzerland, Fremont/Dodge County, Ray Richards, Scotts Bluff County, and Brian Thompson, Consolidated Companies.



McCook Police Chief Ike Brown, was reappointed for another term. The new appointees join current board members, Julies Righter-Dove, City of Lincoln, Buffalo County Sheriff Neil Miller, and Tom Shoemaker, Pinpoint Communications.

During the meeting held at the PSC offices in Lincoln, Julie Righter-Dove was re-elected to serve as board chair. Sheriff Miller was re-elected as vice-chair.

The next meeting of the Wireless 9-1-1 Advisory Board will be held on Monday, May 8, at the new Law Enforcement Emergency Operations Center in Seward.

E9-1-1 NOTES

E9-1-1 Funding Applications

My how time flies! Just a reminder if your PSAP is requesting funding from the PSC the deadline for filing of the funding application **is April 15**. Here are a few key things to remember when filling out your funding application.

- Include call volumes
- Provide copies of all new contracts

Text to 9-1-1- Reimbursement

We want to make sure you get compensated. If your PSAP has paid a vendor for any approved Text-to-9-1-1 expenses, you must notify the Public Service Commission, 9-1-1 Department. In order to be reimbursed for the expense please provide proper documentation of costs.

Have a question or comment regarding E9-1-1? Email us @ psc.psap@nebraska.gov our knowledgeable and experienced staff will work to answer your question or provide you information in a timely manner.





Contact Us

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PSC NG9-1-1

The [Next Generation 91-1 Department](#) was created by the 9-1-1 Service System Act of 2016 (Neb. Rev. Stat. §86-1001 es seq.) The mission of the Next Generation 91-1- Department is to plan, implement, coordinate, manage, maintain, and provide funding assistance for a 9-1-1 service system consistent and compatible with Next Generation National Public Safety Standards advanced by recognized standards and development organizations.
