

INSIGHTS

Connecting to the future of public safety
Volume 2/ Issue 2

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PSC HOLDS WORKSHOP ON GEORGRAPHIC INFORMATION SYSTEMS (GIS)

All things GIS, that was the focus of a May workshop held by the Nebraska Public Service Commission (PSC)

Representatives from both the public and private sector provided comments during the workshop which was designed to examine and review funding, standards and policies relating to GIS data necessary for the delivery of Next Generation 9-1-1 (NG9-1-1) service in Nebraska.

“A lot has changed in the past decade, new technology, new providers. The workshop provided us a fresh look at what is available as we explore the future of GIS in Nebraska” State 9-1-1 Director Dave Sankey

In addition to the workshop, a comment period was provided allowing those unable to attend to submit their thoughts and information. The PSC will now evaluate and prioritize the information received as it looks toward the future of coordinating GIS data for 9-1-1 services in Nebraska.



Participants provide comments during Workshop on GIS

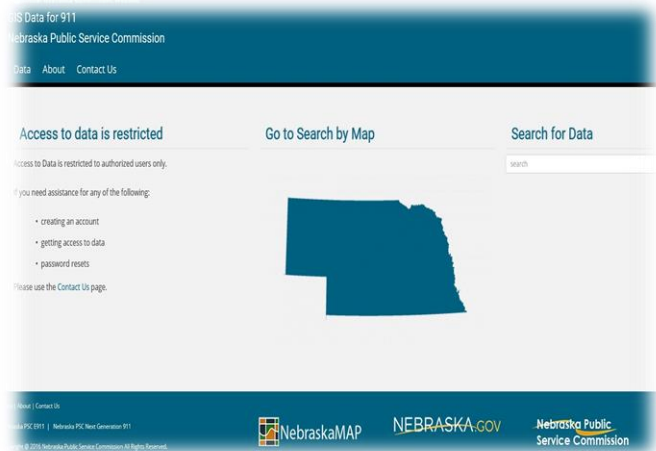


GIS REPOSITORY TO FEATURE GIS BLOG

The PSC has developed a new [GIS Data Repository](#). The secure online site is available for subscribers to browse and download the State's GIS Data used by the Public Safety Answering Points (PSAPs) for their 9-1-1 calls.

The data is updated quarterly as improved information is received and is for informational purposes only.

In addition to the data provided, the PSC will soon be adding a GIS Blog to the Repository as a way of providing information specifically related to preparing GIS for NG9-1-1.



PUBLIC HEARING TO BE HELD ON NEXT GENERATION 9-1-1 MASTER PLAN

The Nebraska Public Service Commission (PSC) will hold a Public Hearing to take public comment on the 9-1-1 Service System Act (LB938) Next Generation 9-1-1 Master Plan.

The Public Hearing will be held in Lincoln, Thursday, July 20, from 10:00 a.m. to 12:00 p.m. (noon) in room 1524 of the State Capitol and will be live-streamed on the NET State Government web channel @ < <http://netnebraska.org/basic-page/television/live-demand-state-government> >.

Final preparation of the draft plan is underway. Once completed, the draft plan will be posted to the homepage of the [PSC website](#) prior to the Public Hearing on July 20.

This is the first of two public hearings planned to allow comment on the Next Generation 9-1-1 Master Plan before its completion. The date, time and location for the second hearing planned for September will be announced once finalized.



WIRELESS 9-1-1 ADVISORY BOARD MEETS IN SEWARD



9-1-1 Advisory board members were in attendance at the new Seward County Justice Center for the Advisory board's 2nd quarter meeting held on May 8. PSC Commissioners Tim Schram and Mary Ridder attended the meeting along with PSC staff. State 9-1-1 Director, Dave Sankey, provided board members with an NG9-1-1 update and introduced Tina Bartlett, the Commission's new 9-1-1 Administrative Coordinator. Advisory board members discussed and approved funding requests from 13 PSAPs across the state.



The Seward County Justice Center is a 44,000 square foot facility housing the Sheriff's Office, Emergency 9-1-1 Center, Courts, County Attorney, Public Defender and Probation. After the meeting Seward County 911 Director Barb Liska, provided a tour of the new Emergency Dispatch Center. The 3rd quarter Wireless 9-1-1 Advisory Board meeting will be held beginning at 11:00 a.m., Monday, July 31, in Lincoln at the PSC office, 1200 N street.

PSAPS PLAY ROLE IN EFFORTS TO FIGHT HUMAN TRAFFICKING

The call might come from a truck driver or a passenger carrier or perhaps it's a text from a victim. Whatever the scenario, Nebraska PSAPs are among the frontlines of defense in the fight against human trafficking.

The Coalition on Human Trafficking is working to raise awareness by encouraging citizens if they see something to say something by calling the National Trafficking Hotline (1.888.373.7888) or in an emergency 9-1-1.

What can you do? Learn the indicators and be informed. No community is immune. Find out about Nebraska efforts to combat human trafficking @ <http://bit.ly/2pswkRU> or visit www.notraficking.org



NE-TERT GETS NG9-1-1 UPDATE FROM PSC



PSC 9-1-1 Field Coordinator Troy Cordle talks NG9-1-1 at NE-TERT Training

PSC State 9-1-1 Field Coordinator, Troy Cordle, provided an update on Next Generation 9-1-1 (NG9-1-1) during a recent Nebraska Telecommunicator Emergency Response Team (NE-TERT) Training.

Cordle a TERT taskforce member talked about the planning process for NG9-1-1 and discussed the advantages of certification and training standards.

TERT is a national initiative created to provide personnel to support Communications centers either in state or out of state during times of disaster.

Formed in 2009 NE-TERT is comprised of 24 dispatchers from across the state and is one of nine teams fully deployable under the Emergency Management Assistance Compact (EMAC).



BARTLETT JOINS PSC AS STATE 9-1-1 ADMINISTRATIVE COORDINATOR

Meet Tina Bartlett the PSC's new State 9-1-1 Administrative Coordinator. A public safety veteran, Tina has logged countless hours in PSAPs starting as a line dispatcher and working her way up to PSAP Office Manager and 9-1-1 Deputy Director.

Always looking for ways to help others, she also holds many certifications in the public safety realm to include Volunteer Firefighter and Emergency Medical Technician.

Bartlett said, "I am very excited to join the PSC as a part of its 9-1-1 Department and I look forward to getting to know and work with all of the dedicated PSAP personnel across the state."



E9-1-1 NOTES

E9-1-1 Funding & Auditing Process Training

We realize there is a lot that goes into funding requests. In order to help streamline the funding and auditing process members of the PSC 9-1-1 Department will be hitting the road to provide training on the Wireless E911 funding and auditing practices. PSC staff will be scheduling visits with PSAP directors and staff across the state. If we haven't scheduled a time to visit your County email us @ psc.psap@nebraska.gov and we'll get you added to our roadshow list.

E9-1-1 Funding Requests

Is your PSAP filing a funding request? Then State 9-1-1 Administrative Coordinator Tina Bartlett is your new point of contact. Please submit any future funding request to Tina @ < tina.bartlett@nebraska.gov >. Should you have any question about funding, Tina would also be happy to answer them for you.

E9-1-1 General Questions or Comments

Have a general question or comment regarding E9-1-1? Email us @ < psc.psap@nebraska.gov > our knowledgeable and experienced staff will work to answer your question or provide you information in a timely manner.

Helping to Keep You Informed by Sharing Information

From outages to pranks targeting 9-1-1 systems, the PSC is working to share information with PSAPs across Nebraska. You may have recently received an email from State 9-1-1 Director Dave Sankey sharing an article on the FCC's investigation into the AT&T nationwide 9-1-1 outage. You can read the entire FCC report on the Outage here : <http://transition.fcc.gov/Daily_Releases/Daily_Business/2017/db0518/DOC-344941A1.pdf>. We plan to continue to share information as a way of raising awareness. So we hope you'll watch for future emails





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